

Vernon College
Assessment Activity/Report Communication Form
2017-2018

Title: Peer Mentor Program Report (Fall)

Date of completion: July 2018

Highlights of data:

An exit survey was administered to Student Peer Mentees via email at the end of the semester assessing their semester experiences. 175 students were identified as Student Peer Mentees Fall 2017 and Spring 2018 with 14 completing the survey. In addition, an Overview form is completed each month by the Student Peer Mentor sharing pertinent information on their assigned Peer Mentees.

Target population included first semester students, first generation students, students registering last minute at On-site Registration, referrals from staff or faculty, or students who did not attend Chap Express.

- In Fall 2017, began assigning Peer Mentees who received six or more early alerts.
- In Spring 2018, began assigning Peer Mentees who did not attend Chap Express (first semester/developmental students).
- Included group program mentoring: welding, LVN, baseball, and softball.
- Fall 2017 there were 479 contacts to the Peer Mentees reported which increased in Spring 2018 to 995 contacts to the Peer Mentees, totaling 1474 through emails, texts, phone, and in person.
- 16 Peer Mentees participated in group activities, *Meet Your Mentor* and *Finals Blitz*.
- One Peer Mentee stated, "Her support with feeling overwhelmed helped me a lot to get through this semester".

Satisfaction: I am satisfied with my Peer Mentor experience

- 86% Strongly Agree (12)
- 7% Agree (1)
- 0% Disagree
- 7% Strongly Disagree (1)

An exit survey was administered to Student Peer Mentors in person at the end of the semester assessing their semester experiences. 24 Student Peer Mentors (9 mentors participated in both Fall 2017 and Spring 2018) completed the exit survey.

Target population included Honors, Phi Theta Kappa, National Society of Leadership and Success, and referrals from staff and faculty.

- Successful implementation of Overview forms to document the mentor/mentee experience.
- Retained 9 mentors from Fall to Spring (2 transfer, 1 completion).
- Piloted "Meet your Mentor Nights" in the Spring semester as suggested by mentors.
- Piloted assigning mentees using various "at-risk" indicators including the use of the mentor program as a "safety net" for Chap Express.
- Successful use of the Group Me app to communicate with mentors.
- Increased recruiting and promotional activities during the 2017-18 year including mentor spotlights on TV monitors, classroom promotions, on-site registration recruiting.

* To be shared with the Student Success Data and College Effectiveness Committees as well as Vernon College constituents.

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Peer Mentor Overall Experience

- 79% Excellent (19)
- 21% Good (5)
- 0% Average
- 0% Poor

Use of data:

An annual review of the Peer Mentor training, communication, connections, tracking, and target population is conducted. The qualitative information received from students is used to identify the most relevant information as well as important information that may be missing.

- Improve consistency on filling out/completing the Overview forms during Peer Mentor training.
- Training – language to use with mentees when they are not responding, language to use with mentees when assigned as opposed to opt-in
- Add a “no response” check box to the overview form.
- Consider SSS/Mentor/Mentee meeting for introductions and to explain program.
- Program promotion through partnered classes.
- Explore a mentor partnership with Learning Frameworks class.

How associated to Student Success? The program is designed to provide the opportunity for students to learn more about Vernon College programs and services, improve leadership skills and opportunities, and to have “students helping students” navigate college and equip them with the tools necessary to maximize their potential for success.

Where the report can be found: Office of Student Success Pathway Director

Submitted by: Criquett Lehman **Date:** 7/24/18
(Responsible Party)

Received by Office of Institutional Effectiveness: July 24, 2018
(Date)

Posted to VC Website*: July 26, 2018
(Date)

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